

Winter is Coming...  
Have **YOU**  
Considered  
***All*** Your  
***Energy Choices?***

[www.washingtongas.com](http://www.washingtongas.com)

## Why Consider the Customer Choice Program?

### Fact:

Your natural gas bill is comprised of **supply** and **distribution** charges. Your natural gas supply is the part of your service you can purchase from a licensed energy supply company of your choice. Supply charges typically account for the largest part of your bill, approximately two-thirds. That's why it's a good idea to consider your choices.

### Fact:

Washington Gas, as a regulated utility, must charge you what it pays for the natural gas supply you use. It cannot profit by increasing the cost of the natural gas supply it sells. Weather, demand and other factors can cause the supply cost to fluctuate monthly. (Washington Gas is allowed to earn a profit on the distribution of natural gas through its pipelines.)

### Fact:

Energy supply companies compete in the retail market for your business. Typically, they have greater flexibility than Washington Gas in what they charge you. Some energy supply companies offer fixed-price contracts or other pricing alternatives that potentially could save you money. Shop and compare.

### Safety Fact

*No matter which company sells you natural gas, Washington Gas will continue to deliver it safely and reliably, just as it has always done.*

*If you suspect a gas leak or other natural gas emergency, call us at (703)750-1400, or dial 911.*

## Questions to Ask Energy Supply Companies

If you were considering signing a contract for a major household purchase, wouldn't you ask a few questions first? Below are some suggestions that may get you started.

Is the energy supply company you are considering authorized by the District of Columbia Public Service Commission to sell natural gas in Washington, D.C.?

What is the length of the contract?

What is the per therm cost of the natural gas? Is it a fixed price? If so, for how long is it guaranteed?

Does the price depend on how much gas is used?

If the price fluctuates, how often does it change?

Is the balancing charge included in the per therm price? (The balancing charge covers costs related to production and storage. The company that sells the gas has the "balancing" responsibility.)

Are there enrollment fees, cancellation penalties, or other charges?

Is a budget plan available? Are other billing services offered?

Will there be one combined bill for supply and distribution charges or two separate bills? (Typically, one bill is offered. Charges are clearly delineated.)

### For More Information:


**Public Service Commission of the District of Columbia**  
[www.dcpsc.org](http://www.dcpsc.org)  
 (202) 626-5100

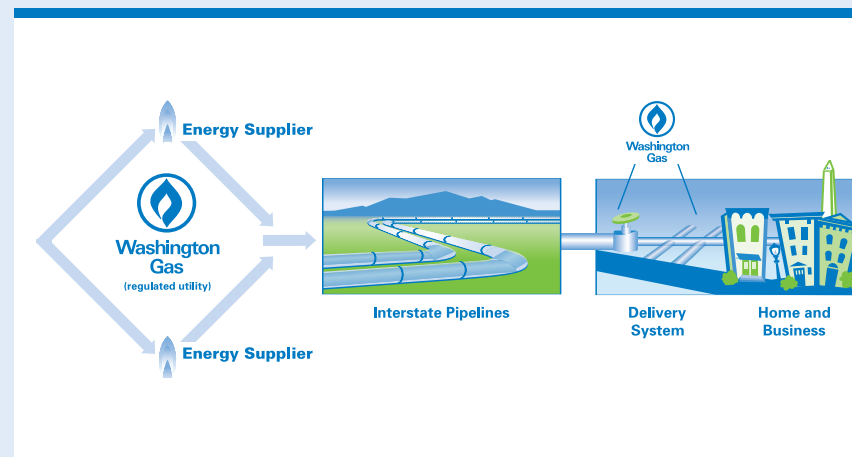
**Office of the People's Counsel of the District of Columbia**  
[www.opc-dc.gov](http://www.opc-dc.gov)  
 (202) 727-3071

**Washington Gas**  
[www.washingtongas.com](http://www.washingtongas.com), click **Customer Choice**  
 (703) 750-1000

## How to Compare Offers

After you have gathered all your supplier pricing information, it's time to compare offers.

1. Go to [www.washingtongas.com](http://www.washingtongas.com), click on **Customer Choice** on the left and scroll down to the **District of Columbia** section.
2. Click on **How to Calculate Gas Savings**.
3. Enter all of your data into the chart.
4. Click the  button.
5. See the estimated **Annual Gas Cost** comparisons. The potential for savings can vary based on market conditions, energy use, and other factors.



If you choose to buy your gas supply from a licensed energy supply company, that company will transport your gas from the production fields through the interstate pipeline system to the Washington, D.C. metro area. At the "gate" to its local pipeline system, Washington Gas takes over to make sure that the natural gas is delivered safely and reliably around-the-clock to your home or business.

## Customer Choice is...

- an opportunity to buy gas from an energy company you choose.
- a program offered to all District of Columbia customers.
- a voluntary decision.

**Q.** Which companies sell natural gas in the District of Columbia?

**A.** Washington Gas, which is your regulated utility, and the licensed, retail energy supply companies listed below.

These supply companies sell to residential customers, and the list can change periodically. You'll find the most current lists for residential *and* commercial customers at [www.washingtongas.com](http://www.washingtongas.com). Click on *Customer Choice*.

### Energy Supply Companies

#### **Econenergy**

[www.econenergy.com](http://www.econenergy.com)  
1-877-89energy

#### **NOVEC**

[www.novec.com](http://www.novec.com)  
1-888-627-SAVE

#### **Washington Gas Energy Services**

[www.wges.com](http://www.wges.com)  
1-888-236-9437



**Washington  
Gas**

101 Constitution Avenue, NW  
Washington, DC 20080

**You have Energy Choices. . .**

[www.washingtongas.com](http://www.washingtongas.com)

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