



Washington
Gas

MARYLAND ENERGY ASSISTANCE

If you or someone you know is having difficulty paying a natural gas bill, please consider the following information. To determine eligibility, obtain an application for assistance, or receive more information about the programs listed below, call the Maryland Department of Human Resources at **1-800-352-1446** or your local energy office at the numbers also provided below. Hearing impaired customers should call **1-800-925-4434**. Visit the state's Web site at www.dhr.state.md.us/meap.

Maryland Energy Assistance Program (MEAP): Federal funds are distributed to assist eligible customers in paying winter heating bills. Grants are based on family size, income and type of fuel used for heating. The grant is made only once each heating season.

Utility Service Protection Program: This program is available to residential customers who are eligible for MEAP assistance. Customers receive a natural gas bill for the same amount each month throughout the year. The monthly payment plan amount depends on a customer's natural gas usage from the previous year and the outstanding balance owed on the gas bill. The program begins the first week in November, and customers must complete applications for MEAP in their county:

- **Charles, Calvert, St. Mary's Counties: Southern Maryland Tri-County Community Action Committee, Inc.**
8371 Leonardtown Rd., P.O. Box 280, Hughesville, MD 20637.
Call 301-274-4474 or 1-800-255-5313.
- **Frederick County Department of Social Services**
100 E. All Saints St., P.O. Box 237, Frederick, MD 21705.
Call 301-600-2410.

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- **Montgomery County Department of Health and Human Services**

1301 Piccard Dr., Rockville, MD 20850. Call 240-777-4450.

- **Prince George's County Department of Social Services**

425 Brightseat Rd., Landover, MD 20785. Call 301-909-6300.

Weatherization Assistance: Weatherization services, such as weather-stripping, caulking and plastic window coverings, are provided at no cost to eligible families.

Residential Essential Service Pilot Program: Low-income Maryland residents may qualify for a discount on a portion of the natural gas they use each month during the heating season. To be eligible, a customer must use natural gas as the principal source of home heating; be current on natural gas utility payments, including those related to payment plans; and have applied for and receive assistance from MEAP. For more information about this program, contact Washington Gas's Customer Service office at **703-750-1000**.

Washington Area Fuel Fund: The Washington Area Fuel Fund (WAFF) assists Washington, D.C., metropolitan area families who may not qualify for, or who have exhausted government energy assistance. WAFF pays for all types of fuel to heat homes during the winter. Washington Gas pays the administrative costs so 100% of contributions go directly to those in need. The Salvation Army administers the funds, which are available January 1 - May 31. Contact The Salvation Army at **1-888-318-WAFF** (318-9233). Contribute at **www.washingtongas.com** or at **www.waff.salarmydc.org**.

(For energy assistance information, **Frederick County, Maryland**, customers should call the Frederick County Department of Social Services at **301-694-2410**, or Washington Gas's Frederick office at **301-662-2151**.)



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Customer Service
703-750-1000

Natural Gas Leaks/Emergencies
703-750-1400, or **911**

www.washingtongas.com