

What is it?

Customer Choice is a voluntary program offered to all Washington Gas customers in the District of Columbia.

The program gives you the option to buy natural gas from a licensed energy supply company you choose or from Washington Gas, the regulated utility.

Shop around, compare prices, and determine what's best for your situation.

How is Customer Choice possible?

Years ago, Washington Gas was the only company in the District of Columbia that sold natural gas, but not anymore. Laws and regulations were changed to allow customers the option to buy their gas supply from energy supply companies that compete for business.

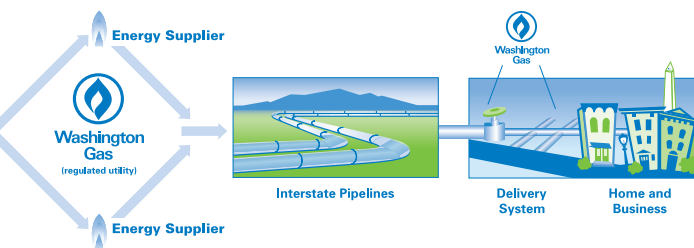
Why would you want to consider other companies?

Your natural gas bill is divided into two main parts: **gas supply** and **distribution**. Supply charges typically account for the largest part of your bill.

By regulation, Washington Gas must charge customers what it pays for the natural gas supply they use. Licensed energy supply companies typically have greater flexibility than Washington Gas in what they charge. Some may offer fixed-price contracts or other incentives that could result in cost savings.

No matter which company you choose, Washington Gas will continue to deliver your gas safely and reliably and respond to natural gas emergencies around the clock.

At www.washingtongas.com, click on **Customer Choice** on the left and scroll down to the **District of Columbia** section. There is a list of energy suppliers in the **Q&A**. Call them to compare offers. Also see **How to Calculate Gas Savings**.



More resources:

**District of Columbia Public
Service Commission**

www.dcpsc.org 202-626-5100

**Office of the People's Counsel
of the District of Columbia**

www.opc-dc.gov 202-727-3071



**Washington
Gas**

Customer Service:

202-624-6049 or 703-750-1000

Gas Leaks/Emergencies:

703-750-1400; 1-800-752-7520; or 911