

General Service Provisions (Continued)

- (c) Consider establishing a temporary moratorium against the connection of new customers.
- (d) If the Commission finds that the Company cannot supply all of its customers natural gas because an emergency exists, the Commission may, by order, establish a temporary moratorium on the connection of new customers if such moratorium is necessary to minimize the adverse impact on the public health and safety and to facilitate restoration of normal service to all customers at the earliest time practicable.

F. Exemptions

The Company is authorized to grant exemptions to the provisions set forth herein for a period not to exceed ten days. Such exemptions shall be granted, in management's discretion, to avoid undue hardship.

A written report of all requests for an exemption and each exemption granted by the Company shall be filed with the Commission's Division of Energy Regulation.

A Customer, or the Company on behalf of the Customer, may request an exception to these rules from the Commission for a period of time greater than ten (10) days based on hardship or other justifiable circumstances.

G. Administration

In administering this Section 19, the Company shall comply with the Rules promulgated by the Commission by Final Order issued on May 1, 1991, in Case No. PUE900053.

20. DISHONORED PAYMENTS

For each payment received by the Company from a customer and subsequently returned by a bank for insufficient funds or other reasons, the Company will charge the customer a fee as specified in Appendix A under this provision.