

General Service Provisions (Continued)

2. APPLICATION FOR SERVICE

- a. The Company will furnish service to applicants under the filed rates and in accordance with these "General Service Provisions".
- b. The Company reserves the right to require the applicant, before any gas is delivered, to execute an application. The application does not constitute a commitment by the Company to serve the applicant. In the event applicant does not commence taking service within six (6) months, or other agreed upon period, from the date of execution of the application by the Company and applicant, applicant shall pay the cost of facilities installed by the Company to serve him, including any cost of disconnecting and removing the facilities less any salvage value of the facilities removed. Whether or not a written application or agreement is executed, the applicant, by accepting gas service, is bound by the applicable Rate Schedules and these General Service Provisions as they may be amended from time to time. Failure to make application will make a new Customer liable for all services supplied since the last meter reading by which the previous Customer on the same premises was billed.
- c. If at any time more than one schedule is applicable to the Customer's service the Company shall, at the Customer's request, assist in determining the rate believed to be most favorable to him. Another rate, if applicable to the service, may be substituted at any time, at the Customer's option, for the rate schedule under which service is rendered, provided that not more than one substitution of a rate may be made within a twelve-month period and that such substitution shall not be retroactive.

3. DEPOSITS TO GUARANTEE PAYMENT OF BILLS

- a. Before receiving gas service, a customer shall establish his credit to the satisfaction of the Company and shall discharge, either by payment or agreement, any prior indebtedness to the Company for gas service. When credit is not otherwise established or maintained, the customer shall deposit with the Company a cash sum equivalent to the calculated or actual bill for gas service for the two highest consecutive bills in the preceding twelve months. When such deposit exceeds \$150 for a residential customer, the Customer shall be permitted to pay the deposit in three consecutive equal monthly installments.

In case experience demonstrates that the outstanding deposit is larger or smaller than the maximum billing for any two months period during the preceding 12 months, either the customer or the Company may require an adjustment of the deposit.

If a customer has not paid any bill within 80 days of the bill issuance date, the Company may elect to assess a security deposit, or to increase an existing deposit up to the two highest consecutive bills in the preceding 12 months.