

GENERAL SERVICE PROVISIONS (Continued)

7. MASTER METERING (Continued)

- d. In the event an owner or group of owners requests separate metering of buildings in a singularly master metered project, or separate metering of dwelling units within a building through the installation of additional building master meters or individual dwelling unit meters when the existing Company owned service pipe, main and facilities are capable of serving the total requirements of the building or the project, the owner or owners shall:
- (1) Bear the cost of any necessary removal, relocation, alteration or installation of additional Company service pipe or main;
 - (2) Bear any costs of disconnecting and removing owners' existing facilities;
 - (3) Bear any costs of installing new piping and other facilities on the owners' side of the meter installations; and
 - (4) Provide the necessary locations satisfactory to the Company for installation by the Company of its facilities from the service terminal to the meter outlet.
- e. Combined billing of registrations of multiple meters installed on a Customer's premises is permitted only where such multiple meters are installed for the convenience of the Company.

8. ACCURACY OF GAS METERS

- a. All meters shall be tested periodically by the Company in compliance with the rules of the Commission. Meters shall also be tested without charge upon request of the Customer, provided a similar test has not been made upon the same meter within a 1-year period preceding the request.
- b. When any test of a meter made by the Company or by the Commission shall show such meter to have an average error of more than 2 percent, the following provisions for the adjustment of bills shall be observed:

ISSUED: September 27, 2002

EFFECTIVE: For meter readings on and after September 30, 2002

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

GENERAL SERVICE PROVISIONS (Continued)

8. ACCURACY OF GAS METERS (Continued)

(1) Fast Meters

Unless the date of the beginning of inaccuracy shall be known, the error found shall be considered, for the purpose of this rule, to have existed for the 36 months preceding the test of the meter if the meter shall have been installed three years or more; provided, however, that if the meter shall have been installed for a period of less than three years or shall have been tested within three years, then the error found shall be considered as applying to one half of the consumption since the installation or last prior test of the meter.

If the meter is found to be faster than allowable, the Company shall make a refund to the last Customer of record receiving service through the meter for the amount which shall have been charged in excess of that which would have been charged had the meter registered with 100 percent accuracy, provided the refund exceeds one dollar. The refund will be computed upon the assumption that the meter was registering 100 percent prior to the beginning of the period of inaccuracy or the period of adjustment as defined in the preceding paragraph. The actual error of the meter, and not the difference between the allowable error and the error as found, shall be used as the basis for calculating the refund. The refund shall be for the period that the Customer received service through the meter, but for not more than the periods referred to in this subparagraph (1).

(2) Slow Meters

If the meter is found to under-register, or is slow, the Company may bill the Customer one half of the unbilled undercharge for a period of twelve months, unless the meter has been tested within that twelve month period, in which event the Company may bill the Customer one half of the unbilled undercharge for the period since the meter was last tested. If the amount of under- registration is less than \$5.00, the bill will not be adjusted.

If the meter is found to be not registering, or is stopped, the Company may estimate, and bill the Customer the proper charge for the unregistered service by reference to the Customer's consumption during similar normal periods. Except in the case of tampering, theft, or unauthorized use, the estimate shall cover a period of not more than six months.

- c. The Company will also bill the customer for the costs included in identifying and resolving the meter tampering and related under-billing.