

GENERAL SERVICE PROVISIONS (Continued)

4A. BUDGET PLAN

A budget program is available to any customer who requests level payment billing. Under provisions of the plan, application for this service can be made at any time; however, Customers may not participate until all unpaid charges are paid or arranged to be paid and the Company has reviewed the Customer's payment and meter reading history.

Under this plan, the amount billed each month shall approximate one-twelfth of the total estimated annual usage based on normal weather conditions and current rates. The Company shall read the Customer's meter as usual and show actual gas usage and payments to date on each monthly bill.

During the plan year, the Company shall review each Budget Plan periodically. A customer whose actual usage is varying significantly from the estimated usage shall prompt a modification in the monthly payment amount to prevent an excessive accumulated deviation. The Customer is notified that the monthly installment is being changed.

At the end of each plan year, the twelfth monthly bill shall reflect the last budget installment adjusted for any difference between actual and budgeted usage. Over-payments will be credited to the Customer's account or refunded at the Customer's request. Debit amounts equal to or greater than one existing installment amount will automatically be placed on a three month deferral payment arrangement.

A customer shall be removed from the plan upon request, at any time or for failure to make a payment. Once removed from the plan, the Customer shall be billed based on current meter readings. When payments are received by the Company which pay the account in full and upon request of the Customer, the account shall be returned to billing under the Budget Plan.

ISSUED: September 27, 2002

EFFECTIVE: For meter readings on and after September 30, 2002

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition