

GENERAL SERVICE PROVISIONS

1. GENERAL

- a. These General Service Provisions and the terms and provisions of the various Rate Schedules (including the rates set forth therein), are subject to change from time to time upon order of the Commission.
- b. The following words, terms and abbreviations, when used in the General Service Provisions and Rate Schedules, shall be understood to have the following meanings except where otherwise indicated:
  - (1) "Company": The Washington Gas Light Company
  - (2) "Customer": Any corporation, municipality, governmental agency, person, group of persons, or partnership to whom the Company furnishes service. Each individual establishment, single-family residence, and apartment (separately metered) shall be a customer. The type of customer is defined by class of service as provided under CLASSES OF SERVICE, Section 1A.
  - (3) "Commission": The Public Service Commission of Maryland
  - (4) "Therm": A quantity of heat equivalent to 100,000 British thermal units (Btu); i.e., 1 therm equals 1 Ccf (100 cubic feet) of gas containing 1,000 Btu per cubic foot
  - (5) "Btu": Amount of heat required to raise the temperature of one pound of water one degree Fahrenheit at standard atmospheric pressure
  - (6) "Rate Schedule": A schedule of rates applicable to a Customer whose use of gas service conforms with the character of supply contemplated in the rates
  - (7) "Measurement Base": Standard delivery to the Customer is at low pressure. Where, at the discretion of the Company, gas is supplied at higher than standard delivery pressure, measurement may be by a meter equipped with a pressure compensating device (e.g., base pressure index, fixed factor index, etc.) with the metering continuously, automatically and uniformly corrected from the absolute delivery pressure (14.73 atmospheric pressure) in pounds per square inch absolute to a pressure base 14.92 pounds per square inch absolute, at the temperature existing at the meter. Or, a standard meter may be used and a correction factor applied in the billing system.
  - (8) "Heating Value": Not less than 1,000 Btu per cubic foot.

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EFFECTIVE: For meter readings on and after September 30, 2002

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GENERAL SERVICE PROVISIONS (Continued)

(9) "Degree Day" or "Degree Day Deficiency (DDD)": a measure of the coldness of the weather experienced based on the extent to which the daily average temperature falls below 65° F. Actual Degree Days shall be based on National Weather Service published average daily temperatures for Washington National Airport Station.

- c. These General Service Provisions are a part of the agreement between the Customer and the Company.
- d. The interpretation of the General Service Provisions and Rate Schedules as to their intent and applicability will be made by the Company subject to the approval of the Commission.
- e. All bills are subject to such sales, consumer utility or energy taxes or other surcharges as are in force and applicable thereto from time to time. The Company is under no obligation to determine if a Customer is exempt from taxation.

1A. CLASSES OF SERVICE

Residential Service (Rate Schedule No. 1)

Service to customers for residential purposes by individual meter in a single family dwelling, or in an individual apartment, or to not over three families served by a single meter (one customer) in a multiple family dwelling, or portion thereof.

Categorically, residential service shall be as follows:

a. Heating and/or Cooling

Where gas is used to supply the principal space heating and/or air cooling requirements of a dwelling, including any other residential uses. Where gas is used in conjunction with service to commercial or industrial premises, the service shall be classified Commercial and Industrial service.

b. Non-Heating and Non-Cooling

Where gas is not used to supply the principal space heating and/or air cooling requirements, but is used for any other residential purposes.

Commercial and Industrial Service (Rate Schedule No. 2)

Service to commercial and/or industrial customers, including schools, churches, embassies, rest homes, boarding houses, rooming houses, etc., supplied through one meter or a battery of meters.

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