



VIRGINIA

energy assistance

If you or someone you know is having difficulty paying a natural gas bill, please consider the following information.

Virginia Energy Assistance Program (VEAP)

Federal funds are distributed to assist eligible customers in paying heating and cooling bills. Eligibility factors include household size, total household income, heating source and type of dwelling.

To determine eligibility, obtain an application for assistance or to receive more information about the program, call the **Virginia Department of Social Services Information and Referral Line** at **1-800-230-6977**. If you are dialing instate, call **211**. Visit **211virginia.org** or **www.dss.virginia.gov**.



Washington
Gas

Weatherization Assistance Program

This program provides funds for qualifying families to help finance repairs and improvements to home heating and cooling systems and covers the cost of installing energy-saving measures in the home. For more information, call the **Virginia Department of Housing and Community Development** at **804-371-7000** or visit www.dhcd.virginia.gov.

WASHINGTONAREAFUELFUND.ORG

WAFF

Washington Area Fuel Fund (WAFF)

Founded by Washington Gas and administered by The Salvation Army, the Washington Area Fuel Fund (WAFF) helps families who do not qualify for, or who have exhausted, government energy assistance.

WAFF **pays for all types of fuel to heat homes** during the winter. Washington Gas pays the administrative costs of the fund so 100% of WAFF contributions go to those who need assistance. WAFF assistance is available Jan. 1 – May 31. Contact **The Salvation Army** at **1-888-318-WAFF (9233)** or visit washingtonareafuefund.org to receive details on the location and phone number for the office in your area.



DOING THE
MOST GOOD™



Washington Gas

www.washingtongas.com

Customer Service: 703-750-1000

Natural Gas Leaks/Emergencies

911 or 703-750-1400

