



DISTRICT OF COLUMBIA energy assistance

If you or someone you know is having difficulty paying a natural gas bill, please contact the **District Department of the Environment's Energy Office (DDOE)** at **311, 202-673-6700** or online at ddoe.dc.gov, to determine eligibility for the following programs. Eligibility for most programs depends on family size and income. Other factors may apply depending on the program.

Low Income Home Energy Assistance Program

Through this program, the federal government distributes funds to the District of Columbia which, in turn, provides grants to qualified applicants to help them pay their energy bills.

Residential Essential Service (RES)

With this program, low-income households may qualify for a discount on a portion of the natural gas they use each month during the heating season.



Residential Essential Service (RES) *(continued)*

To be eligible for the RES discount, customers must:

- Use natural gas as the principal source for home heating; and
- Be certified by the **District Department of the Environment's Energy Office** as eligible for the **Low Income Home Energy Assistance Program (LIHEAP)**.

Weatherization Assistance Program

Residents can apply for repair and replacement of home heating and cooling systems and installation of energy saving measures. For more information, contact the **District Department of the Environment's Energy Office (DDOE)** at **311, 202-673-6700** or online at ddoe.dc.gov.

WASHINGTONAREAFUELFUND.ORG

WAFF

Washington Area Fuel Fund (WAFF)

Founded by Washington Gas and administered by The Salvation Army, the Washington Area Fuel Fund (WAFF) helps families who do not qualify for, or who have exhausted government energy assistance. WAFF pays for *all types of fuel* to heat homes during the winter. Washington Gas pays the administrative costs of the fund so 100% of WAFF contributions go to those in need. WAFF assistance is available Jan. 1 - May 31. Contact **The Salvation Army** at **1-888-318-WAFF (9233)** to receive details on the location and phone number for the office in your area. For more information about WAFF, visit washingtonareafuelfund.org.



DOING THE MOST GOOD



**Washington
Gas**

washingtongas.com

Customer Service: 703-750-1000

Natural Gas Leaks/Emergencies

911 or 703-750-1400

