

# Customer CHOICE

*Your Home. Your Family. Your Choice.*

## Thank You for Choosing Natural Gas

Washington Gas has proudly served the Washington area community for over 160 years, providing safe and reliable natural gas service to homes and businesses at a reasonable cost.

We recognize that today, people are looking for ways to save on costs while still maintaining the quality of life they enjoy. Washington Gas would like to inform you that, as a District of Columbia resident, you are eligible to participate in **Customer Choice**, a voluntary program that could potentially save you money<sup>1</sup>.

**Customer Choice** gives you the option to buy natural gas from a licensed energy supply company of your choice or from Washington Gas. Since energy supply companies compete in the retail market for your business, these companies may have greater flexibility in how and what they charge. Washington Gas, as a regulated utility, must charge you what it pays for the natural gas supply you use and prices can fluctuate monthly.

## Why Consider Other Companies?

Two key components make up your natural gas service:

- 1) the **SUPPLY**, or actual natural gas product; and
- 2) the **DISTRIBUTION**, or delivery of the gas.

Your natural gas supply is the part of your service you can purchase from a licensed energy supply company of your choice. Supply charges typically account for the largest part of your bill. Therefore, it may be a good idea to shop around and consider your choices.

<sup>1</sup>Potential for savings may vary based on market conditions, energy use and other factors.

Natural gas distribution, or delivery, is the part of your service that remains unaffected if you choose to purchase natural gas from a licensed energy supply company other than Washington Gas.

No matter which company sells you natural gas, Washington Gas will continue to deliver it to you, safely and reliably, and respond to natural gas emergencies around the clock.

## Licensed Natural Gas Suppliers include:

- Washington Gas Energy Services  
**www.wges.com**  
**1-888-884-WGES** (9437)
- Gateway Energy Services Corporation  
**www.gesc.com**  
**www.econenergy.com**  
**1-800-805-8586**
- NOVEC Energy Solutions  
**www.novecenergysolutions.com**  
**1-888-627-SAVE** (7283)

## Additional Information:

District of Columbia Public Service Commission  
**www.dcpsc.org**      **202-626-5100**

Office of the People's Counsel  
of the District of Columbia  
**www.opc-dc.gov**      **202-727-3071**

Washington Gas Customer Service  
**washingtongas.com**      **703-750-1000**

Gas Leaks/Emergencies      **911** or  
**703-750-1400**



Washington  
Gas