



## Interruptible Service Penalty Policy Overview

Washington Gas tariffs require that, in cases where continuous operation of facilities is necessary, a customer must maintain alternate fuel equipment, including fuel supply for operation, in satisfactory operating condition.

**Customers are advised, accordingly, to conduct periodic inspections along with the test firing, if applicable, of their alternate fuel equipment.** All interruptible customers are solely responsible for complying with any Federal, State and Local regulations or permit obligations, including specifically environmental regulations or permit conditions. Washington Gas Light Company has no obligation or ability to verify compliance with such regulations or permit obligations by Interruptible Customers within its service territory.

It is critical that all interruptible customers curtail gas usage within one hour of receiving the interruption signal from Washington Gas. Whenever an interruptible customer fails to curtail gas usage, the customer shall be billed for any unauthorized use of gas during the curtailment period.

Unauthorized gas usage shall be billed the following overrun penalties and shall be in addition to any penalties or charges incurred by the Company as a result of the unauthorized gas use:

**DC Properties - \$2.25 per therm.**

**MD Properties - \$2.25 per therm.**

**VA Properties - \$1.50 per therm.**

**Washington Gas does not have authority to waive overrun penalties in DC and MD.**

### **Waiver Policy for Mechanical Failures (Virginia Customers Only)**

If Washington Gas is not operating under *full* interruption or near design conditions, penalty waivers for **mechanical problems** may be considered if the customer meets the conditions noted below.

**Mechanical Certification:** Customers must certify that their boilers were successfully test fired on an alternate fuel (i.e. oil) and that all related equipment successfully operated while burning the alternate fuel. Please note the time and date the boilers were fired on alternate fuel. The certification must also verify that the underground storage tanks were tested for water leaks and that the fuel was uncontaminated. Documentation of the pre-season mechanical certification must be presented when a waiver from penalties is requested.

**Time Limits to Repair Mechanical Failure:** If customer experiences a mechanical problem during an interruption period, penalties will be waived for up to 24 hours. This will allow the customer up to 24 hours to fix the problem before penalties are invoked. After mechanical problems are repaired, the customer must send accompanying invoices and documentation to Washington Gas.

The penalty waiver allowance for a mechanical failure is valid once per year.

### **Penalty Policies for Oil Procurement Problems**

Due to the complexities of this issue, we are unable to grant penalty waivers for gas consumption which is due to empty oil tanks. Thus, it is important for the customer to maintaining his/her oil tanks throughout the year.

If a customer is experiencing difficulties procuring oil supplies, customer can contact his/her Washington Gas account representative for assistance.

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